To: Buhl, Rick[Buhl.Rick@epa.gov]

From: Duran, Matt

Sent: Fri 8/7/2015 8:45:58 PM

Subject: FW: TIME CRITICAL - very draft FAQs please edit

We got Joan up and running in Shaun's office within a few minutes. She was very appreciative. Libby is up and running. We've checked and double-checked since then, visiting the REOC, checking with Paula, and back up to the RA's office for Joan (notes below). Patrice has been giving us air cover and plugging us in where needed (she's awesome).

I left my mobile contact info with both Paula and Libby. We have our crew on standby for weekend support, and Roka is confirming his availability to respond quickly (and he lives close). All is well, but we'll continue to monitor. This is a big support day for us in light of the big issue in Durango, so we're playing offense today, not defense.

Let me know if you need anything this weekend.

Matt

Matt Duran

Director, Information Systems Program

Office of Technical and Management Services

EPA Region 8

1595 Wynkoop St. (8TMS)

Denver, CO 80202-1129

(303)312-6921 office

(720) 537-1368 mobile

From: Duran, Matt

Sent: Friday, August 07, 2015 2:17 PM

To: Smith, Paula; Young, Adrea

Cc: Kortuem, Patrice

Subject: RE: TIME CRITICAL - very draft FAQs please edit

You bet, Paula. Don't hesitate to call Adrea or me this weekend, after-hours, 24/7. Mobile number below.

Matt

Matt Duran

Director, Information Systems Program

Office of Technical and Management Services

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From: Smith, Paula Sent: Friday, August 07, 2015 1:57 PM To: Young, Adrea Cc: Kortuem, Patrice; Duran, Matt; Faulk, Libby Subject: Re: TIME CRITICAL - very draft FAQs please edit Yay! Thanks all!!! Sent from my iPhone On Aug 7, 2015, at 1:55 PM, Young, Adrea < Young. Adrea@epa.gov > wrote: Hi there, Looks like Libby is able to login now. Thanks, Adrea From: Freed, Chris **Sent:** Friday, August 07, 2015 1:53 PM To: Nibbe, Michelle; Young, Adrea Subject: Fwd: TIME CRITICAL - very draft FAQs please edit It sounds like Libby is in and using her computer.

Sent from my iPhone

Begin forwarded message:

From: "Chavez, Luke" < Chavez.Luke@epa.gov>

Date: August 7, 2015 at 1:11:30 PM MDT **To:** "Freed, Chris" < <u>Freed.Chris@epa.gov</u>> **Cc:** "Faulk, Libby" < <u>Faulk.Libby@epa.gov</u>>

Subject: FW: TIME CRITICAL - very draft FAQs please edit

Can you help Libby in the field?

From: Faulk, Libby

Sent: Friday, August 07, 2015 1:08 PM

To: Peterson, Cynthia

Cc: Smith, Paula; McClain-Vanderpool, Lisa; Trulove, Whitney; Chavez, Luke;

Russo, Rebecca

Subject: RE: TIME CRITICAL - very draft FAQs please edit

Done suppose someone can get me administrative rights for adding a printer. Lovely ©

Libby Faulk, Program Manager

Public Affairs and Community Involvement

US EPA, Region 8

1595 Wynkoop Street

Denver, CO 80202

faulk.libby@epa.gov

303-312-6083

From: Peterson, Cynthia

Sent: Friday, August 07, 2015 12:37 PM

To: Faulk, Libby

Cc: Smith, Paula; McClain-Vanderpool, Lisa; Trulove, Whitney; Chavez, Luke;

Russo, Rebecca

Subject: TIME CRITICAL - very draft FAQs please edit

Please take a look and send your comments back to me as soon as possible.

Cynthia Peterson

Community Involvement Coordinator

Public Affairs and Community Involvement

U.S. Environmental Protection Agency, Region VIII

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303-312-6879 -- direct dial